

Interactions Checklist:

Pastoral Care

Provide care and connect with your members/attendees by assigning follow-up tasks using Interactions

- Set up Interactions
 - [Add Custom Interaction Types](#)
 - [Enable Interaction Permissions](#)

- Manually Assign an Interaction
 - Navigate to Interactions on the Left-Hand Menu
 - [Assign an Interaction](#)

- [Volunteer/Staff Action](#)
 - Edit an Interaction
 - Log an Interaction

- Manage Interactions
 - Filter Outstanding and Completed Interactions
 - Edit an Interaction

Specific Use Case: Interactions for a Hospital Visit

Record and log a hospital visit with a person in your database.

- [Click here to view the step-by-step Help Desk article](#)

Pro Tip: Some contacts/interactions can optionally be visible while others may be kept private.